

RALEIGH ORTHOPAEDIC

Pioneering Orthopaedics Since 1919

- Hand & Wrist • Shoulder & Elbow • Spine • Hip & Knee • Foot & Ankle •
- Pediatrics • Sports Medicine • General Orthopaedics • Total Joint Replacements •

Who to Call for What You Need

Post Op Patients: if issues/problems arise after surgery, please call 919-781-5600 and leave a message. The on-call provider will call right back.		
Life-threatening emergency	Emergency Medical Service	Dial 911
Urgent medical questions after hours	Switchboard nights and weekends	919-781-5600 to page the PA or MD
Non-urgent medical questions	LaToya Descourouez, Clinical Assistant,	919-781-5600 ext. 5043
To schedule or change appointments	Appointments line	919-863-6808
Prescription medication requests	Prescription line	919-781-5600 ext. 5605
Disability insurance; FMLA; leave of absence forms; questionnaires; letters from Dr. McNabb; handicap parking permit; any other paperwork	Marla Winstead, Administrative Assistant	Phone: 919-863-6864 Fax: 919-863-6821 mwinstead@raleighortho.com
To check on medical clearances, letters or records from other doctors	LaToya Descourouez, Clinical Assistant	919-781-5600 ext. 5043 (voicemail only)
To schedule MRI, tests, surgery, pre-operative appointments	Pat Corbitt, Test Coordinator	919-863-6924
Private insurance authorization questions	Jessica Colon, Surgery Coordinator	919-863-6936
Worker's Comp. authorization questions	Your assigned case manager; or our Workers' Compensation Coordinator Maria Nino	919-863-6984 Email: mnino@raleighortho.com
Upcoming procedure billing codes and/or charge estimates	Shannon Blackwood, coder Caleb Hoffman, Patient Account Liason	919-863-5682 919-863-6852
Raleigh Orthopaedic Clinic Billing and Balance questions	Raleigh Ortho Billing line	919-863-6920
Rex Hospital Billing Questions	Rex Billing line	919-784-7600
Raleigh Orthopaedic Physical Therapy Services	Raleigh Orthopaedic Therapy Services	919-781-4060
Raleigh Orthopaedic Surgery Center	www.raleighsurgerycenter.com	919-719-3070
Anesthesia Questions	American Anesthesiology	919-784-3034
Anything else	Raleigh Ortho switchboard	919-781-5600 or 1-800-358-5735

Phone 919.781.5600 • www.raleighortho.com

• CLINIC • SURGERY CENTER • URGENT CARE • MRI • THERAPY SERVICES • ORTHOTICS, PROSTHETICS & PEDORTHICS •

Raleigh Office
3001 Edwards Mill Road #200
Raleigh, NC 27612

Cary Office
222 Asheville Avenue #20
Cary, NC 27518

Garner Office
1325 Timber Drive East
Garner, NC 27529

North Raleigh Office
10880 Durant Road #300
Raleigh, NC 27614